

Subject: RE: 11917 ST-500HT (450 K) UCSD n. ANL

From: Sam Gonzales <SGonzales@janis.com>

Date: 9/10/2018 5:33 PM

To: Eric Dufresne <dufresne@anl.gov>

CC: Services <Services@janis.com>

Dear Eric,

Thank you for your e-mail. I am sorry, but it looks like we did not receive your e-mail from late Friday afternoon. I am Sam, the Technical Support Specialist at Janis Research. I will be glad to help you as much as I can with your Janis equipment. Can you confirm for me that this cryostat was purchased by UCSD and is now located at Argonne National Lab?

Please find attached a drawing, wiring diagram, and operating instructions for your cryostat. I have attached the most recent version of the operating instructions. Please note that your cryostat may differ slightly from these instructions, and specifically, your cryostat has an upper temperature limit of 450 K, but the basic operation is unchanged. Please review these materials and if you still have questions about condensation on the cryostat during operation then please let me know.

Please let me know if there is anything else you need.

Please feel free to contact me if you need any further assistance. For ease of continuity please reply using the same subject line. Thank you and good luck.

Best Regards,

Sam

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Sam Gonzales

Technical Support Specialist



Janis Research Company
225 Wildwood Avenue
Woburn, MA 01801-2025
781.491.0888 ext. 146, please leave a message or press 0 to have me paged

I am usually available between 7:00 AM and 4:30 PM ET please have the serial number from the **Janis Research** label available



labels are usually near the evacuation valve or the instrumentation feedthrough

tel: 630-252-0274
cell: 630-631-3194
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— Attachments: —

D060408A - 11917 ST-500.pdf	68.6 KB
11917 - wiring diagram.pdf	9.8 KB
ST-500_Manual.pdf	390 KB